



Application Installation

Requirement:

There is an existing application, upgrade, or update in NMCI that I want installed on my NMCI desktop or at my command / site

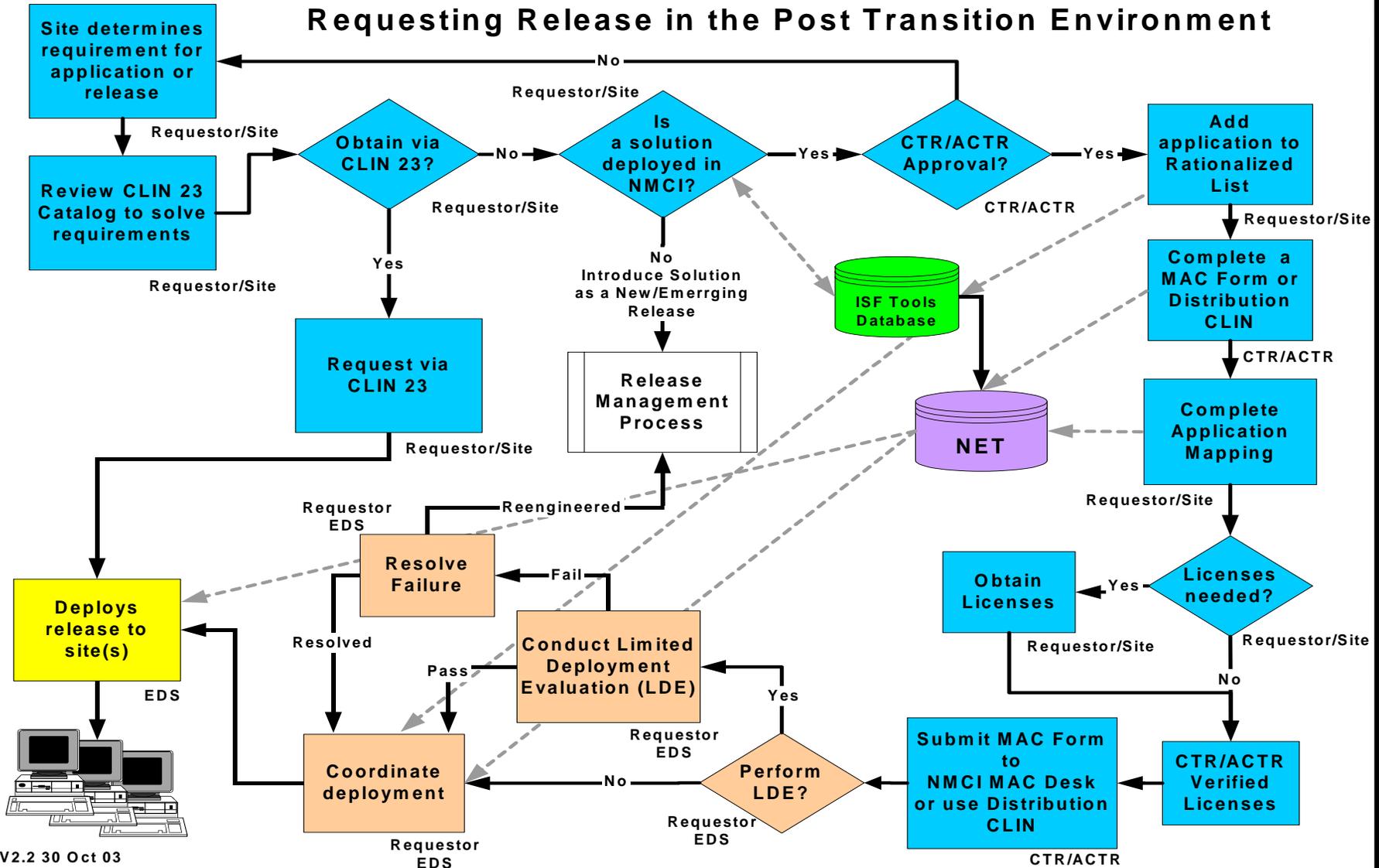
Solution:

Use the Requesting a Release in the Post Transition Environment (RRPTE) process to get that existing application installed.

- Process supports sites operating in the post transition environment
- Existing Application, upgrade or update must be FAM approved.
- Application, upgrade or update must be:
 - In the ISF Tools Database Application Catalog
 - Certified
 - Have a Radia instance
 - In a ready to deploy status
- Since release is already certified, there is no requirement for:
 - A Request to Deploy (RTD)
 - The NMCI Release Deployment Process (NRDP)
 - A Certification CLIN
- Use the Move Add Change (MAC) process or the Distribution CLIN to deploy
- Government is responsible for mapping releases to seats
- May require Pilot Testing (Limited Deployment Evaluation)

Requesting a Release in the Post Transition Environment

Requesting Release in the Post Transition Environment



RRPTE – Determine Requirements

**Site determines
requirement for
application or
release**



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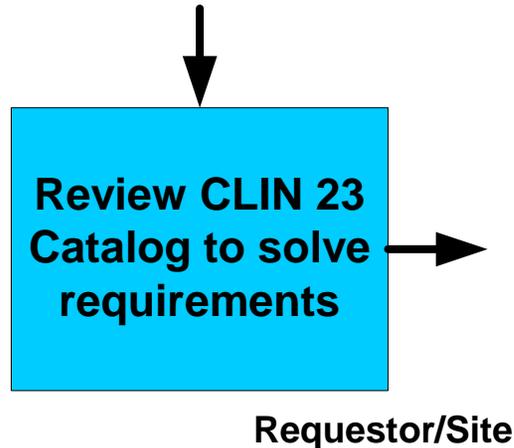


Requestor/Site

- **Site establishes the need for a release**
- **Based on mission requirement**
- **Upgrade an existing release deployed at the site/
command, or**
- **New release not previously deployed at the site/
command**

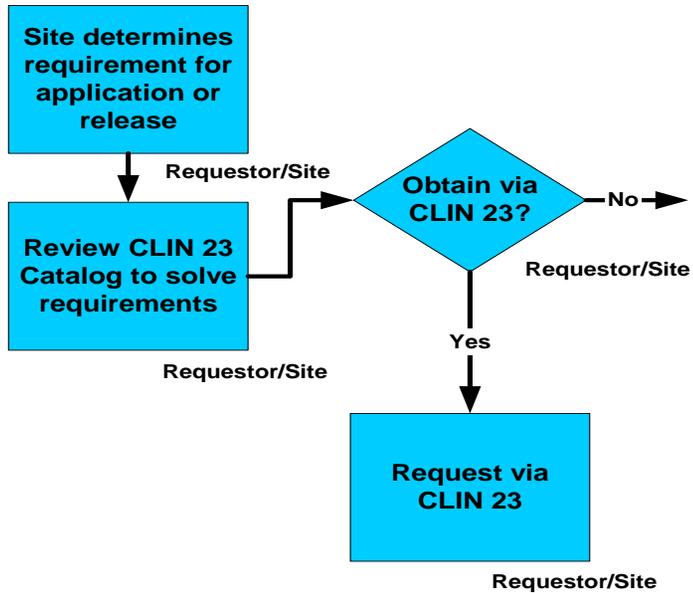
RRPTE – CLIN 23 Catalog Review

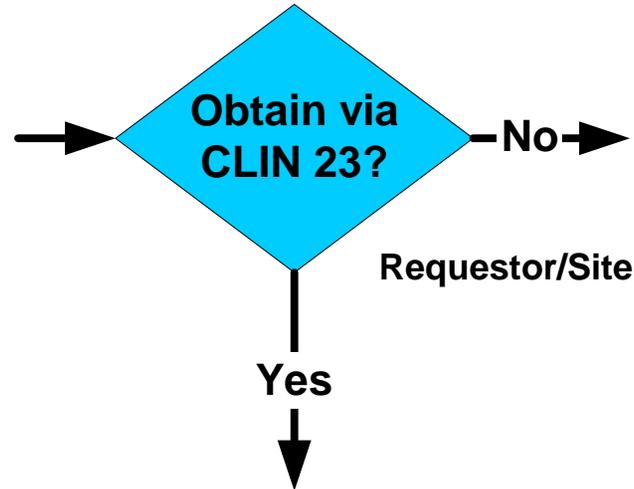




- Access CLIN 23 Catalog through NMCI-ISF web site
- Determine if solution is available via CLIN 23
- <http://www.nmci-isf.com/clin023.htm>
- Use of CLIN 23 solution is optional

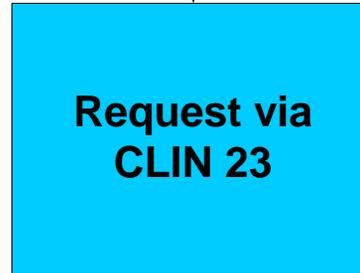
RRPTE – Obtain Via CLIN 23?





- **Determine if solution is available via CLIN 23**
- **If Yes, obtain through CLIN 23**
- **If No, determine if solution is deployed in NMCI**
- **Use of CLIN 23 solution is optional**

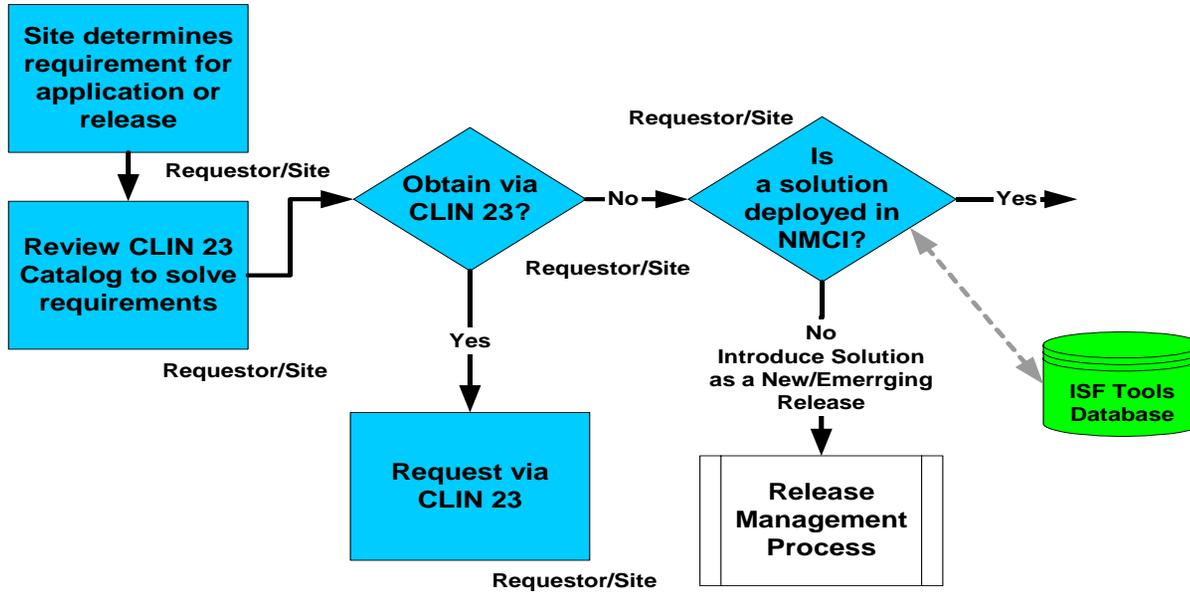
Yes
↓

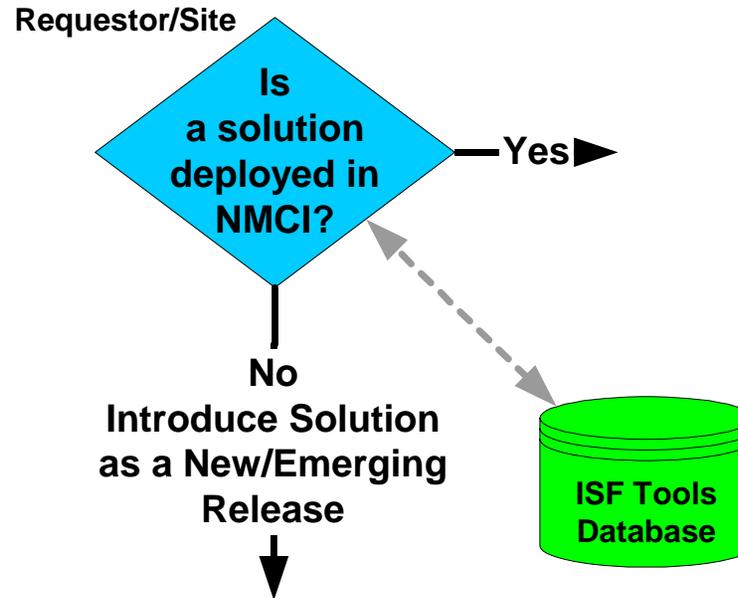


Requestor/Site

- Process will trigger deployment release to site
- Submit request through the CLIN 23 process at the URL provided below
- http://www.nmci-isf.com/on_site_support_contractor_ordering_process.doc

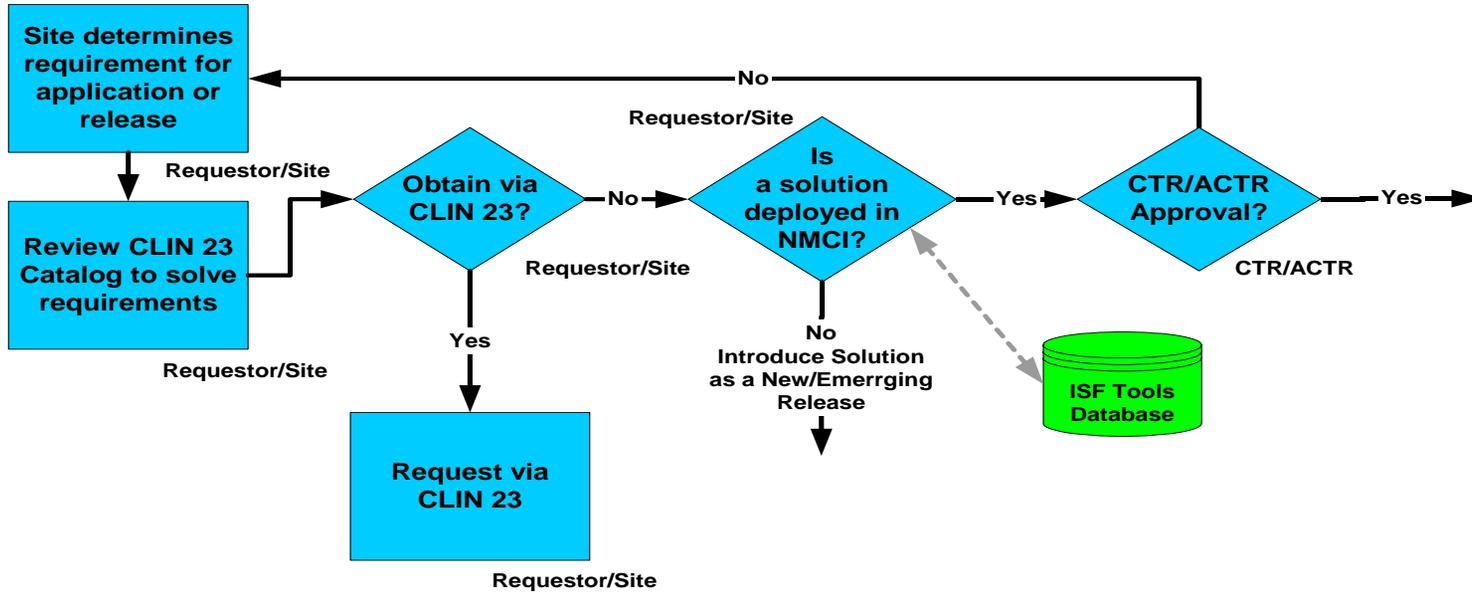
Requesting a Release in the Post Transition Environment

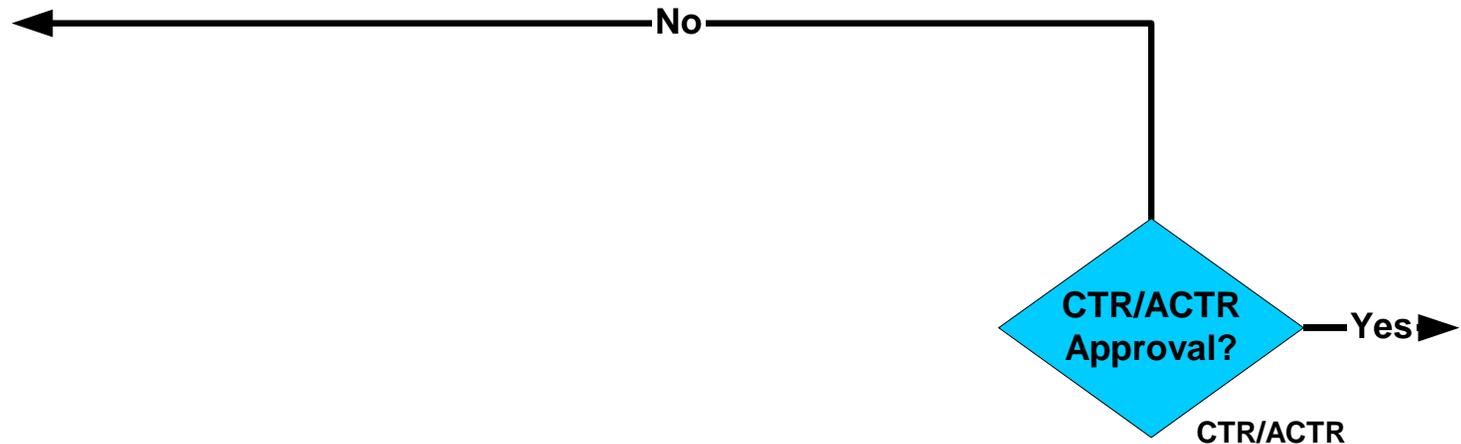




- **Access ISF Tools Database to determine if desired solution is deployed in NMCI**
- **If Yes, continue through the RRPTE Process**
- **If No, requestor must introduce the solution release through Release Management Process**

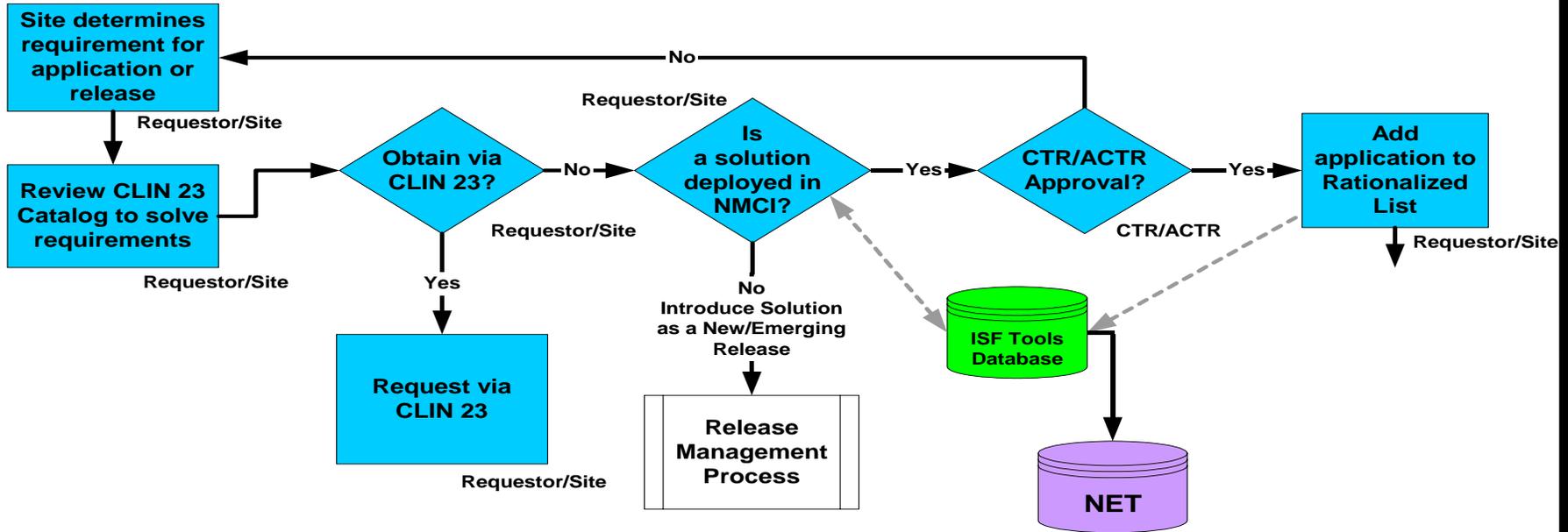
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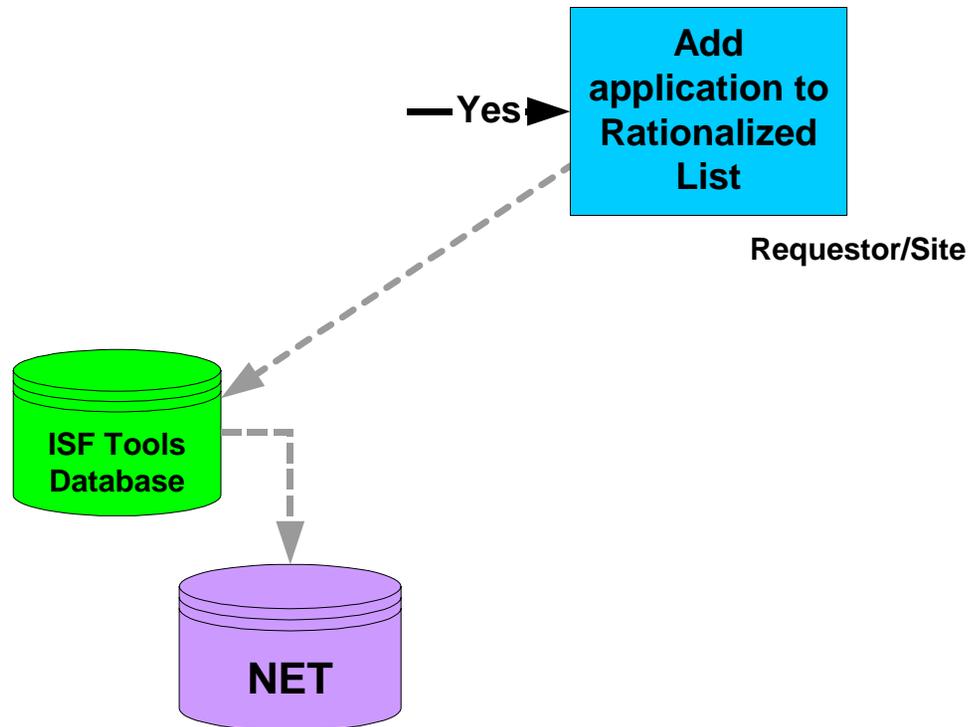




- **Contact CTR/ACTR to obtain approval**
- **CTR/ACTR reviews request to obtain the release and takes approval action**
- **If Yes, CTR/ACTR initiates process**
- **If No, CTR/ACTR notified requestor/site**
- **CTR/ACTR notifies requestor/site of approval**

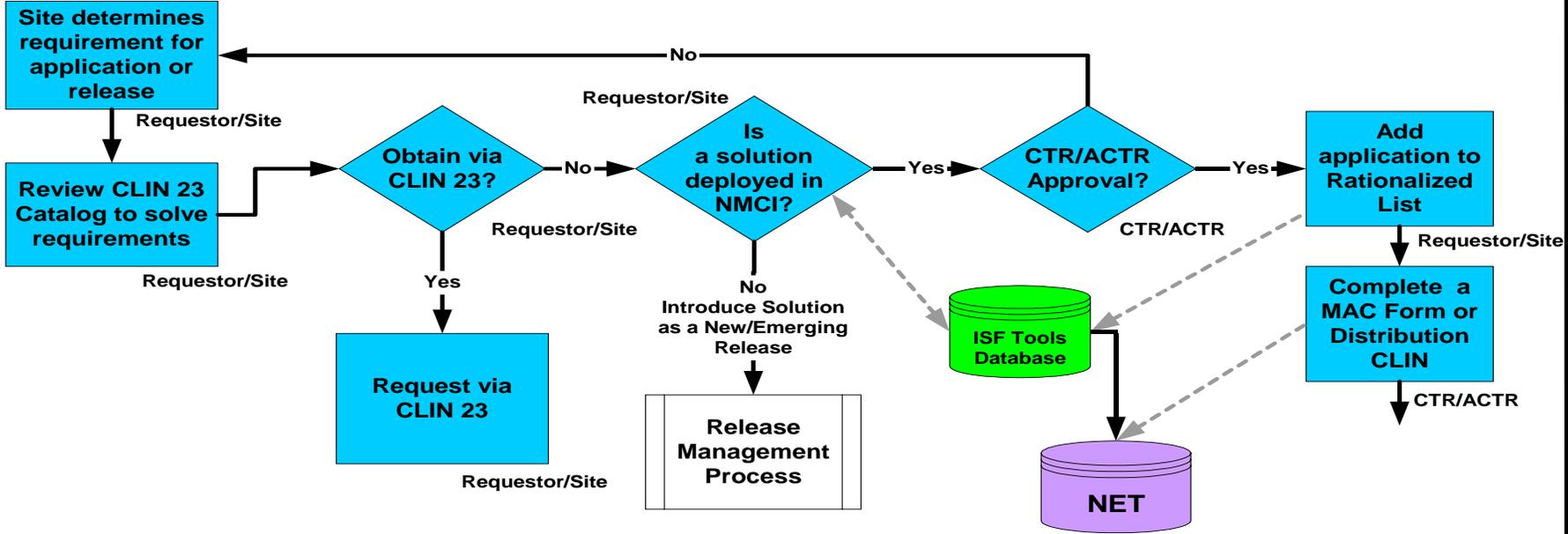
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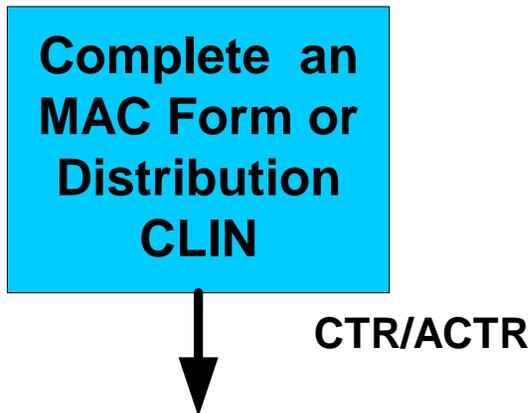




- Requestor/Site update appropriate rationalized list
- Utilizes ISF Tools Database
- ISF Tools Database updates NET

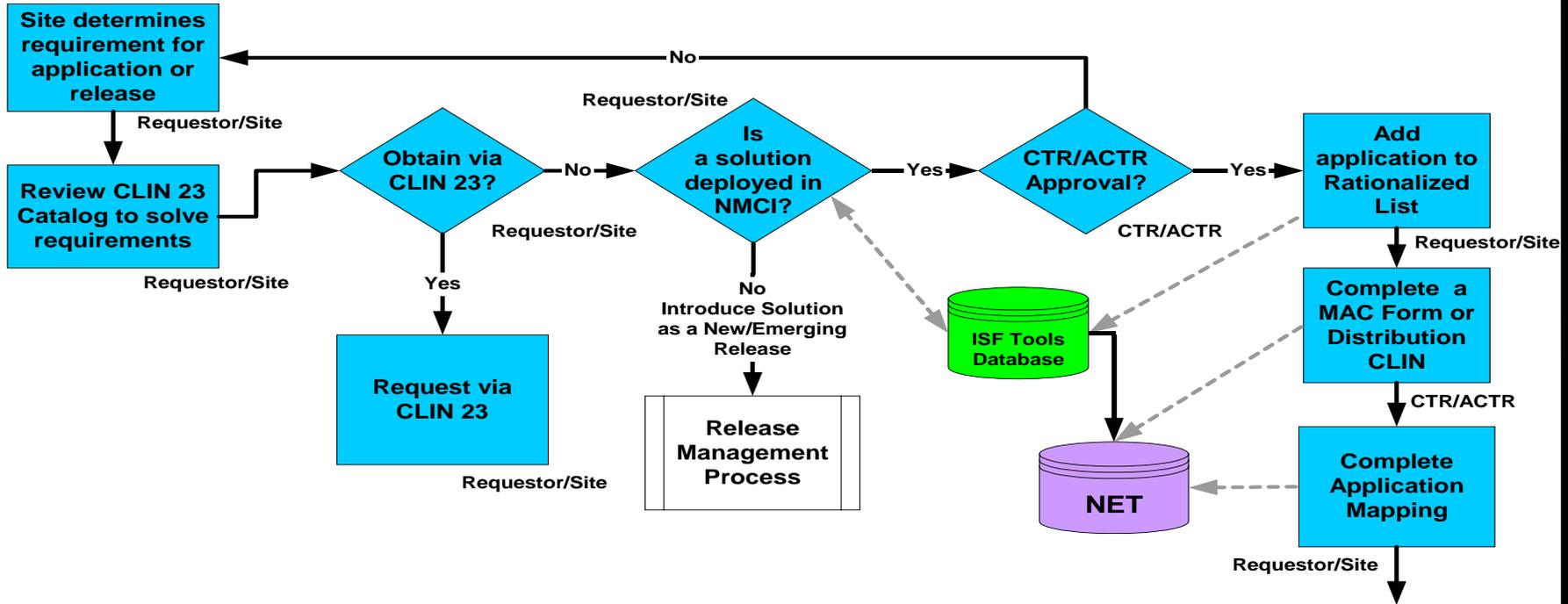
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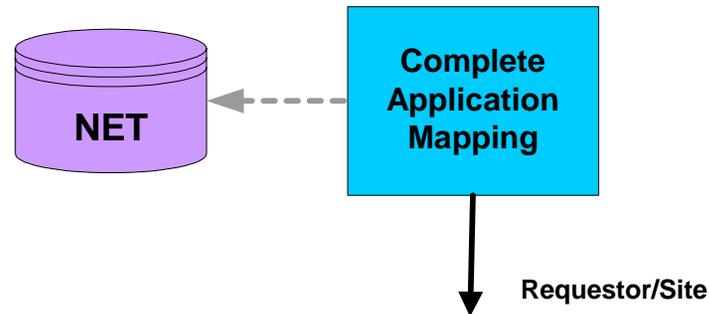




- CTR/ACTR completes MAC form for distributions of less than 2500 seats
- http://www.nmci-isf.com/helpdesk_reqforms.htm
- Use the Distribution CLIN for distributions greater than 2500 seats
- Awaiting formal signature approval of the Distribution CLIN

Requesting a Release in the Post Transition Environment

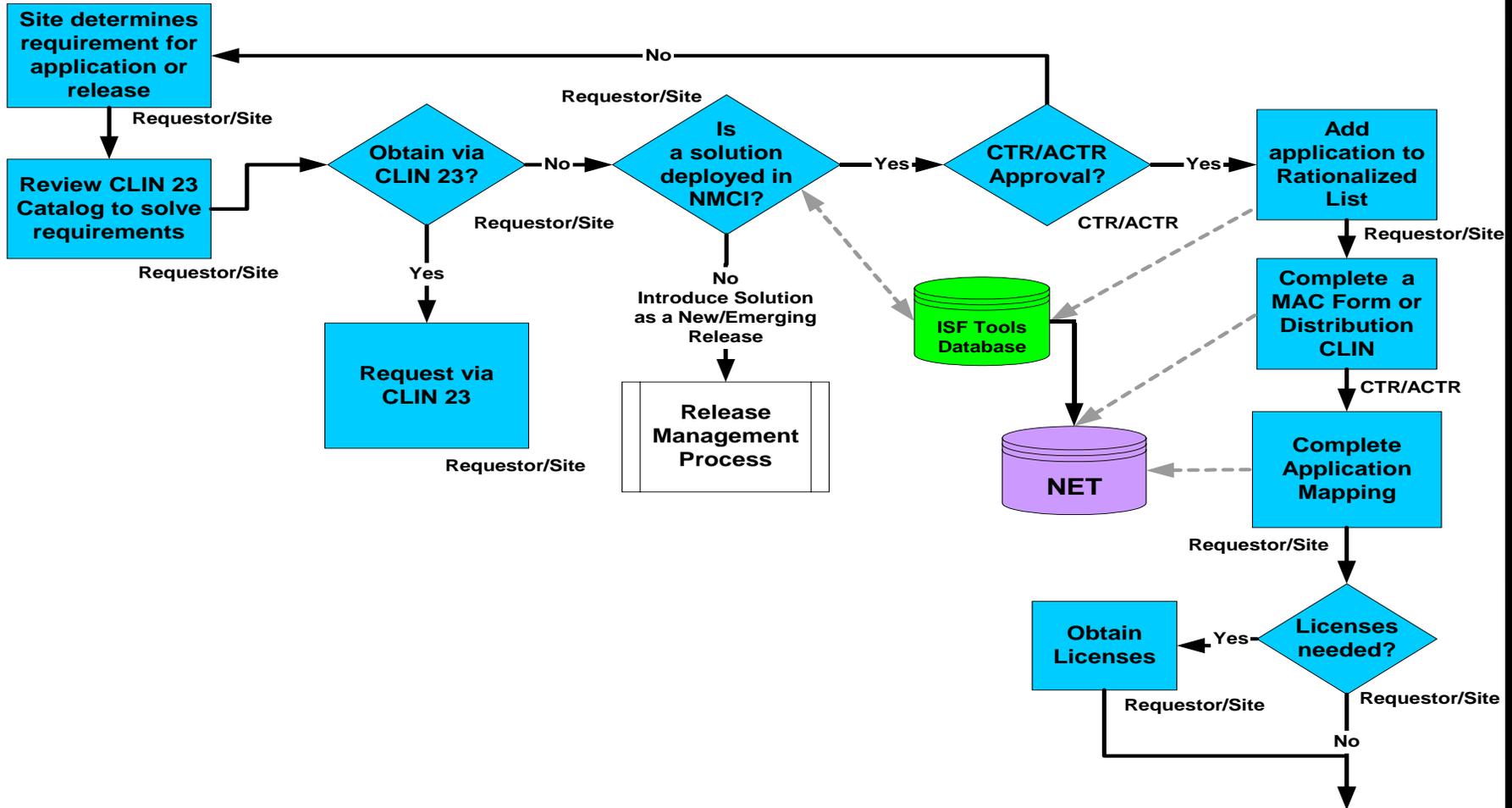


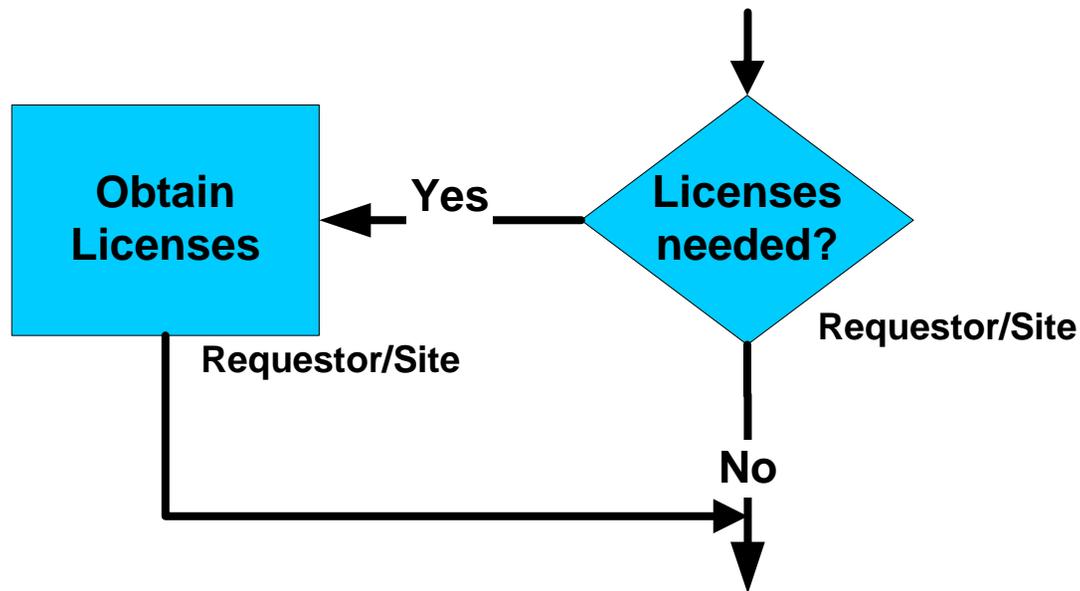


- Requestor/site enters all application mapping requirements for the release
- Utilize NMCI Enterprise Tool (NET)
- If NET unavailable, submit mapping via Excel spreadsheet

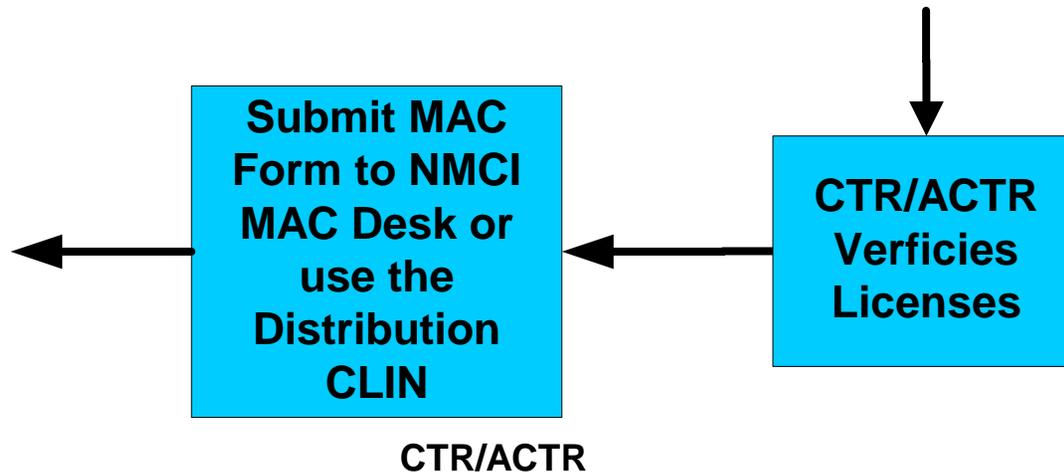
Note: *Release must be on Rat List prior to performing application mapping in NET*

Requesting a Release in the Post Transition Environment



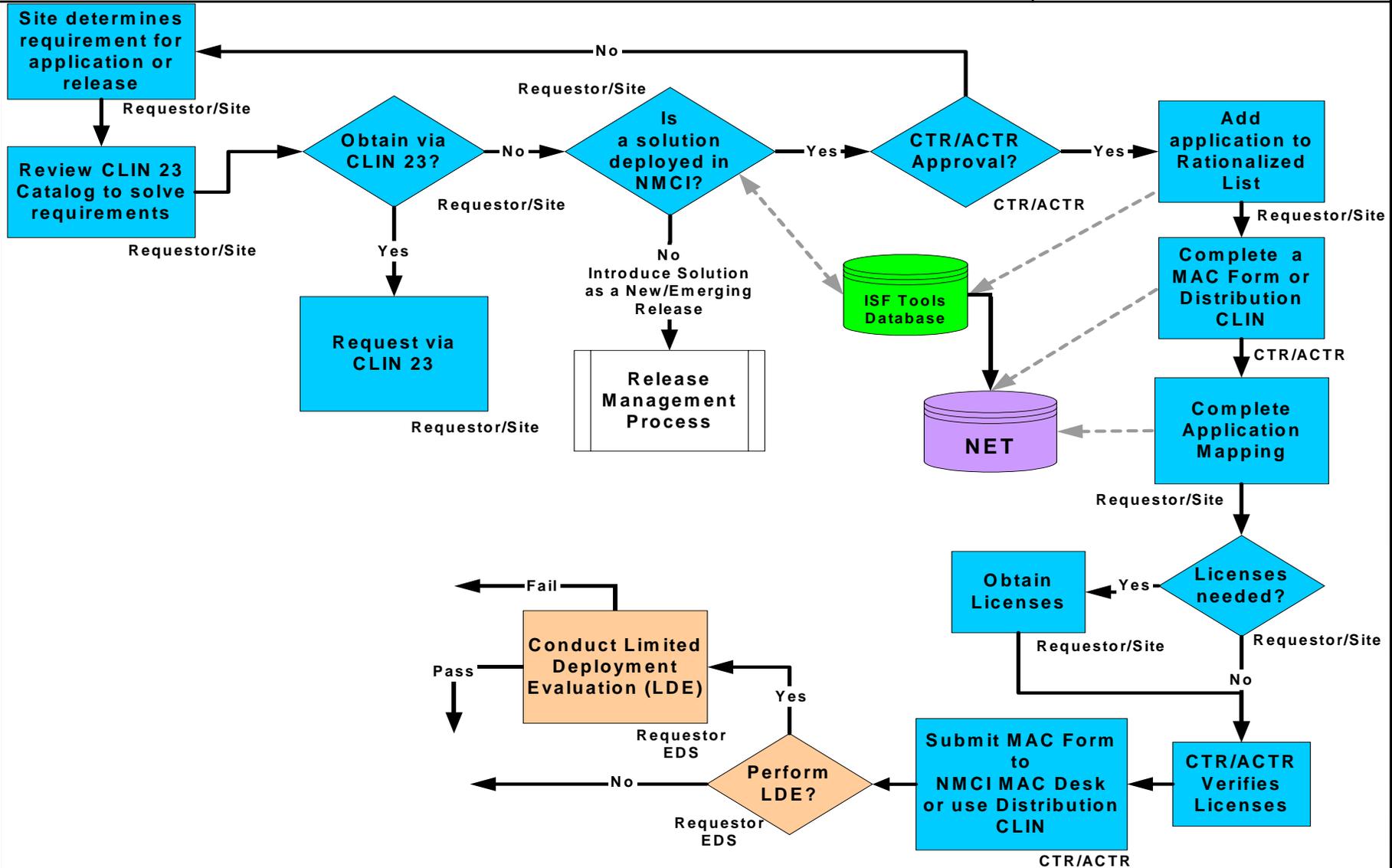


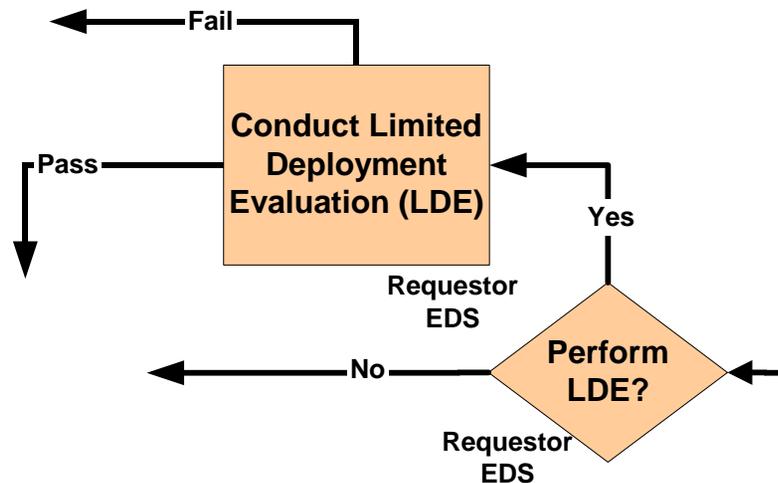
- Are licenses needed to deploy the release?
- If Yes, the requestor/site must obtain licenses for the release
- If No, the requestor/site proceeds with process



- The CTR/ACTR verifies that the necessary licenses are on hand.
- When complete, the CTR/ACTR will submit either the:
 - MAC to the MAC Desk or
 - The Distribution CLIN per the CLIN instructions

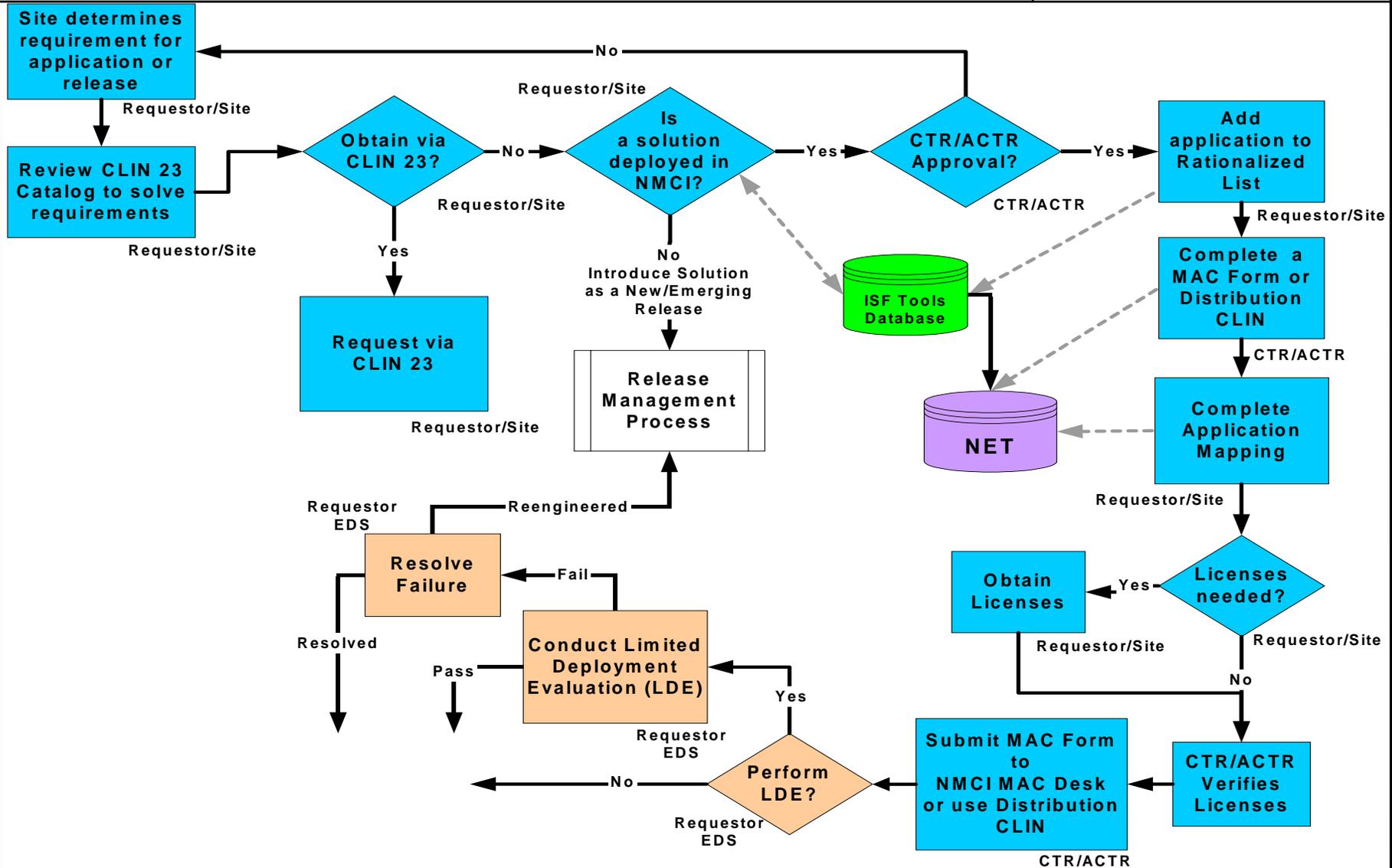
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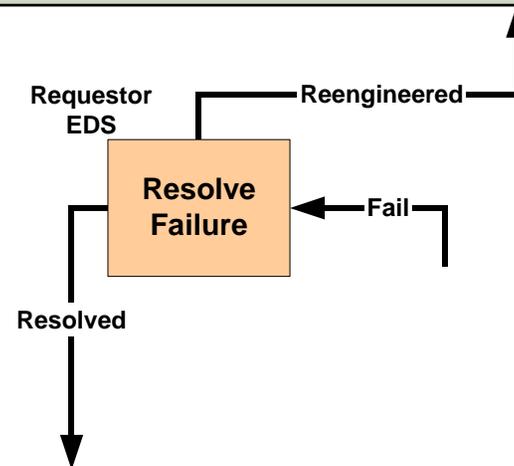




- Requestor/site and EDS coordinate to decide on need to conduct a limited test of the release at the site(s) to evaluate deployability
- If yes, the test is conducted on a pre-selected user community
- If no, proceed to full deployment

Requesting a Release in the Post Transition Environment

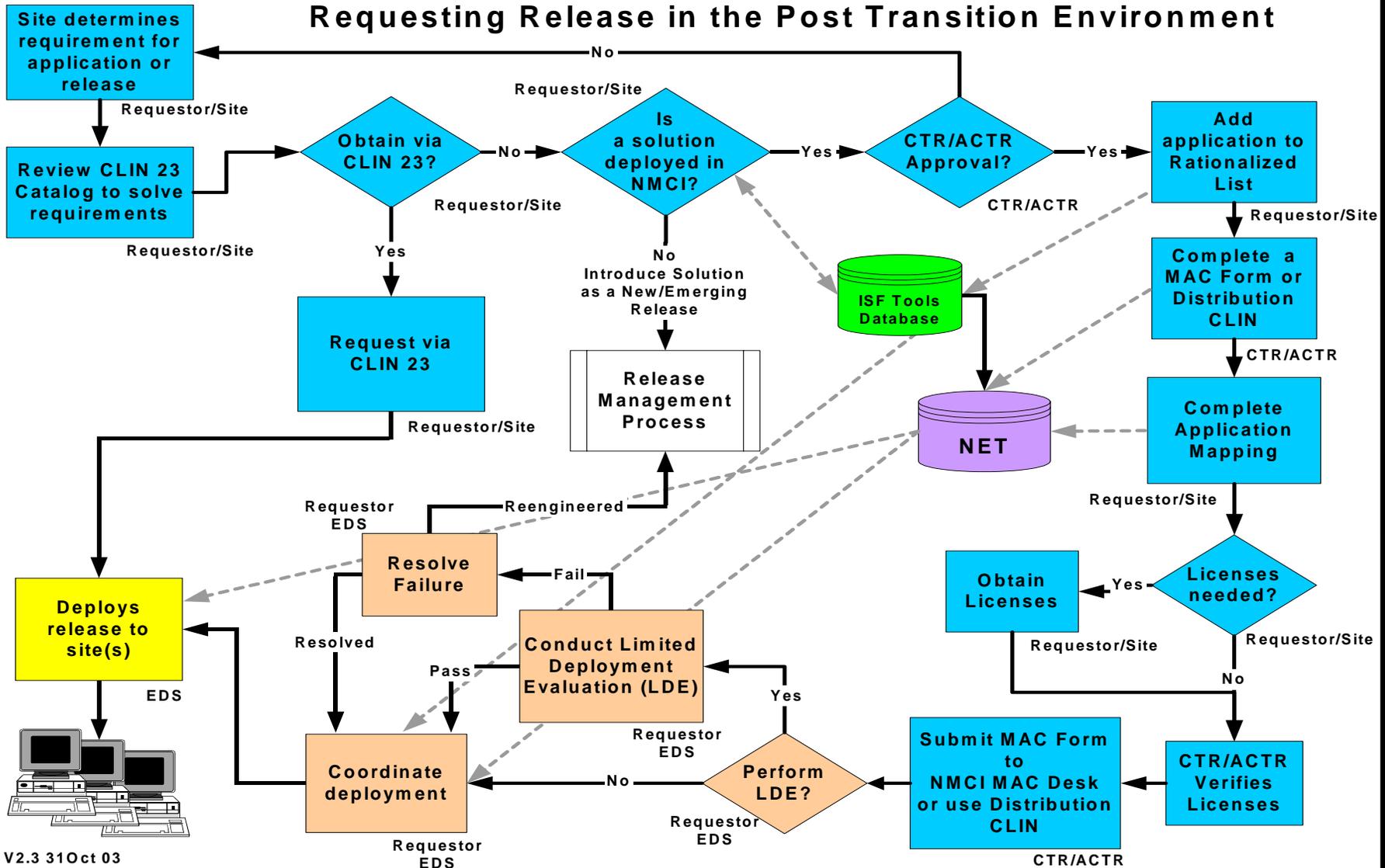


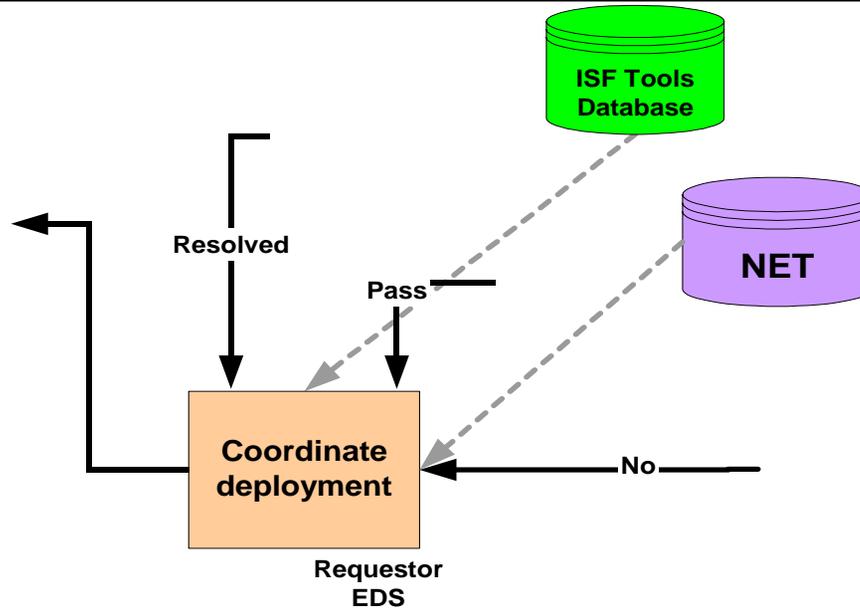


- If the application fails the LDE, the requestor and EDS will work to “Resolve the Failure”
- If the resolution calls for reengineering the release, then the reengineered release is sent to the Release Management Process to be introduced to NMCI
- Some resolutions short of reengineering may require ECCB review and approval
- If the requestor and EDS are able to resolve the failure without reengineering, the release can move on to deployment.

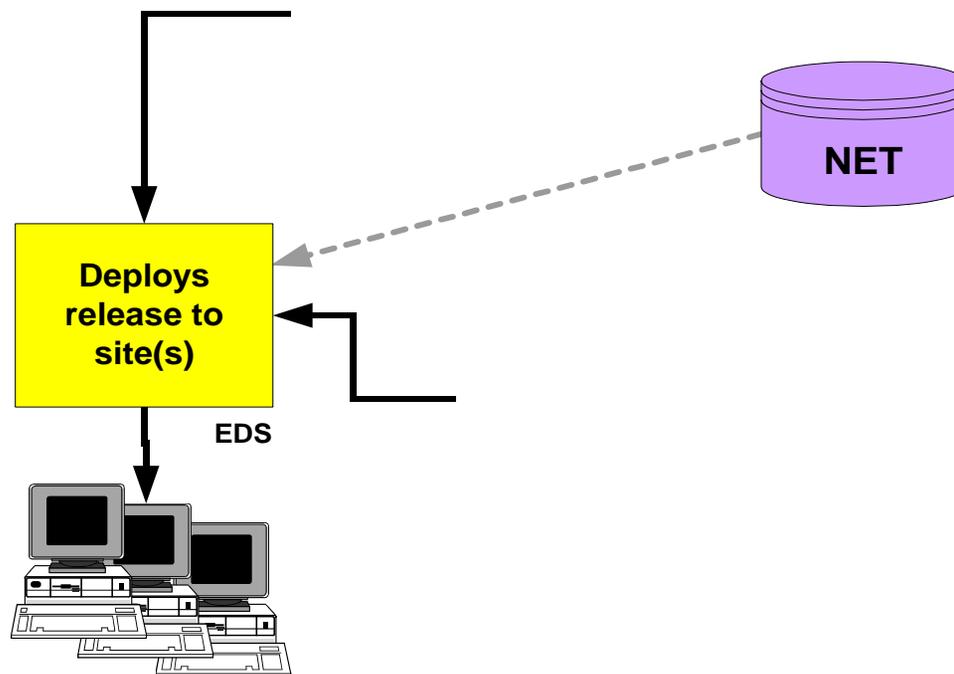
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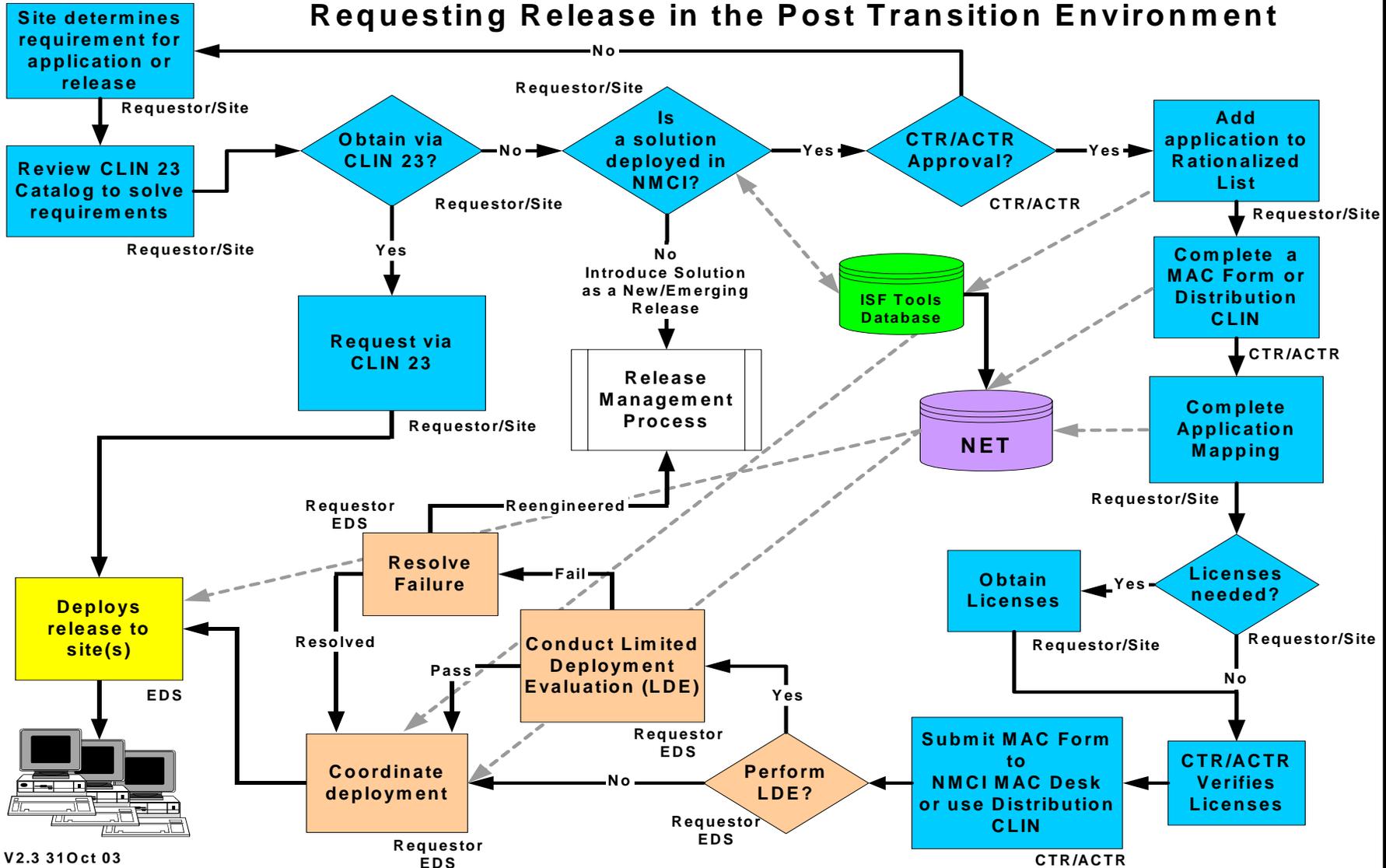
- Requestor/site coordinates with CTR/ACTR and EDS
- Ensures all actions to support the deployment process are completed
- Perform verification that application mapping is correct
- Takes corrective action to resolve problems
- Remove replaced application from Rationalized List in ISF Tools Database



- Execute deployment of release in accordance with MAC, Distribution CLIN and application mapping
- Utilizes application mapping from NET, Active Directory or manual mapping from Excel spreadsheet

Requesting a Release in the Post Transition Environment

Requesting Release in the Post Transition Environment



Requesting a Release in the Post Transition Environment (RRPTE)

